

2025 CHAT CALENDAR

What is CHAT

CHAT (COMMUNICATION, HELP, AND TRAINING) IS COMPASS GROUP'S PREMIER FRONTLINE TRAINING PROGRAM. IT ENABLES MANAGERS TO REGULARLY PROVIDE ESSENTIAL INFORMATION AND TRAINING TO THEIR TEAMS AND FOSTERS OPEN COMMUNICATION. EASY, QUICK, ESSENTIAL. CHAT IS A RELIABLE, CONVENIENT, AND COMPREHENSIVE GO-TO RESOURCE FOR ALL COMPASS GROUP ASSOCIATES. EACH MONTH, MANAGERS DELIVER CHAT TO THEIR TEAMS AND REPORT COMPLETION ONLINE.

CHAT WEBSITE: WWW.MYCHATPROGRAM.COM QUESTIONS? CHAT@COMPASS-USA.COM

Sectors

Key
B&I —Bon Appetit (BA), Canteen Dining (CD), CulinArt-B&I (CUB), ESFM, Eurest Dining (ED), FLIK Hospitality Group (FHG), Occasions (OC), Restaurant Associates (RA), Unidine Corporate Culinary Group (UCCG), Wolfgang Puck (WP)
Education —Chartwells Higher Ed (CH), Chartwells Schools (CS), CulinArt-Higher Ed (CUHE), CulinArt-K12 (CUS), Flik Independent Schools Dining (FIS)
Healthcare Foodservice —CulinArt-Healthcare (CUHC), FLIK Future Living (FFL), Morrison Healthcare (MH), Morrison Living (ML), TouchPoint Food and Nutrition Services (TFNS), Unidine (UN)
Healthcare Support Services —Coreworks (CO), Crothall Environmental Services (C-EVS), Crothall Facilities Management (C-FM), Crothall Healthcare Technology Solutions (C-HTS), Crothall Patient Transport (C-PT), FLIK Future Living-Community Works (FL-CW), TouchPoint Support Services (TSS)
Vending —Canteen Office Coffee Services (OCS), Canteen Vending (CV)

CHAT Lesson Topic	Audience
January	
Workplace Harassment	All
February	
HIPAA & Patient Rights*	Foodservice – Healthcare (Featured) Support Service – Healthcare (Featured)
Staying Motivated	Foodservice – B&I, Education (Featured) Support Services – ESFM, Vending (Featured) Foodservice – Healthcare (Supplemental) Support Service – Healthcare (Supplemental)
March	
Infection Prevention & Control*	Foodservice – Healthcare (Featured)
Teamwork	Foodservice – B&I, Education (Featured) Support Service – B&I, Vending (Featured)
Bloodborne Pathogens*	Support Service – Healthcare (Featured)
April	
Multigenerational: Who We Are & Effective Communication	All (Featured)
Fire and Disaster Safety*	All (Supplemental)
May	
Food Allergens: The 9 Most Common Allergens and Protecting Our Customers	Foodservice – B&I, Education, Healthcare (Featured) Support Service – Vending (Featured)
Bullying: Recognition Then Action	Support Service – B&I, Healthcare (Featured) Foodservice – B&I, Education, Healthcare (Supplemental) Support Service – Vending (Supplemental)
June	
Abuse, Neglect, and Exploitation	Foodservice – Healthcare (Featured)
Sexual Harassment Part II (certain states)	All
Workplace Safety	All
July	
Hazard Communication*	Foodservice – Healthcare (Featured) Support Service – ESFM, Healthcare (Featured)

*Meets regulatory requirements established by The Joint Commission/CMS/OSHA

Diversity, Equity, and Inclusion: The 12 Rules of Respect	All
August	
MRI Safety*	Crothall-Patient Transport (Featured) TSS – (Featured)
Win Through Teamwork: Discovering Our Team Identity	All
September	
Food Safety and Quality Assurance: Delivering Peace of Mind on Every Plate	Foodservice – B&I, Education, Healthcare
Building Positive Work Relationships: Achieve More Together	Support Services – B&I, Healthcare, Vending
October	
Compass Group Benefits Annual Enrollment	All
QAPI	Foodservice – Healthcare (Supplemental)
November	
Population-Specific Competency: Safety, Diet, and Respect for All Ages	Foodservice – Healthcare (Featured)
Empathy in the Workplace: How to Be Empathic	Foodservice – B&I, Vending, Education (Featured) Foodservice – Healthcare (Supplemental) Support Services – B&I, Healthcare, Vending (Featured)
December	
Workplace Violence: Types and Prevention	All

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